

What's New in Release 3, Service Pack 19

Service Pack 19 (SP19) will be deployed to FEMA's Mapping Information Platform (MIP) on October 2, 2009. Modifications implemented will focus on workflow changes needed to support the transition from the National Service Provider (NSP) to the Production and Technical Services (PTS), Program Management (PM) and Customer and Data Services (CDS) contractors to support FEMA's Risk Mapping, Assessment and Planning (Risk MAP) program.

Highlights

Transition updates that will be included in this service pack are:

- Removal of any references to the NSP on all application screens
- Change of "Regional Management Center" and "RMC" references to "Regional Service Center" and "RSC" on all application screens
- Implementation of a new, more flexible framework for restricting access to financial data in the MIP Dashboard and Crystal Reports
- Shift of NSP activities to the appropriate PTS, PM or CDS organization for all three workflows (see *Figure 1*)
- Addition of new roles to Process Admin (PA) and split of MOD HQ activities among the PTS, PM and CDS contractors (see *Figure 2*)

Figure 1

Amendments	Map Mod Role	Map Mod Organization	Risk MAP Role	Risk MAP Organization
Record Initial Fees	Fee Administrator	MOD HQ	Fee Administrator	CDS
Receive Additional Data	Amendment Project Administrator	MOD HQ	Amendment Project Administrator	CDS
Receive Additional Fee	Fee Administrator	MOD HQ	Fee Administrator	CDS
Revisions	Map Mod Role	Map Mod Organization	Risk MAP Role	Risk MAP Organization
Record Initial Fee	Fee Administrator	MOD HQ	Fee Administrator	CDS
Receive Additional Fee	Fee Administrator	MOD HQ	Fee Administrator	CDS
Audit Determination	Audit Lead	MOD HQ, MOD RMC	Audit Lead	PTS
Receive Invoiced Fees	Fee Administrator	MOD HQ	Fee Administrator	CDS
Studies	Map Mod Role	Map Mod Organization	Risk MAP Role	Risk MAP Organization
Manage Pre Scoping				
Initiate Study Project	Study Project Administrator	MOD RMC, MOD HQ, FEMA Region, FEMA HQ	Create Study Project Administrator	FEMA, PM
Manage Flood Engineering				
Obligate Project Funds	Study Project Administrator	MOD RMC, MOD HQ, FEMA Region, FEMA HQ	Study Project Administrator	FEMA, PM
Authorize Planned Data Development Task	Study Project Administrator	MOD RMC, MOD HQ, FEMA Region, FEMA HQ	Study Project Administrator	Obligate Org
Manage QA				
Validate Content Submission	NSP QA Task Lead	MOD RMC, MOD HQ	QA Task Lead	PTS
Perform National DFIRM QA	NSP QA Task Lead	MOD RMC, MOD HQ	QA Task Lead	PTS
Manage Flood Mapping				
Setup Map Production	Study Project Administrator	MOD RMC, MOD HQ, FEMA Region, FEMA HQ	Study Project Administrator	Obligate Org
Setup Post Preliminary Processing	Study Project Administrator	MOD RMC, MOD HQ, FEMA Region, FEMA HQ	Study Project Administrator	Obligate Org

Manage Post Preliminary Processing				
Hold Community Meetings	Study Task Lead, Pre-Approval Task Lead	FEMA Region, FEMA HQ, Assigned Post-Prelim Org	FEMA Study Lead, PTS Pre-Appeal Study Task Lead, Pre-Appeal Study Task Lead	FEMA, PTS, Post-Prelim Org
Review LFD Docket	Post-Appeal Study Task Lead	MOD HQ	PTS Post-Appeal Study Task Lead	FEMA, PTS
Approve LFD Docket	FEMA Study Lead	FEMA HQ, FEMA Region	FEMA Study Lead, PTS Post-Appeal Study Task Lead	FEMA, PTS
Manage Appeal				
Approve BFE Notice	NSP Lead	MOD RMC, MOD HQ	PTS Appeals Task Lead	PTS
Review BFE Docket	FEMA Study Lead	FEMA Region, FEMA HQ	FEMA Study Lead, PTS Appeals Task Lead	FEMA, PTS
Review Appeal Resolution	FEMA Study Lead	FEMA Region, FEMA HQ	FEMA Study Lead, PM Appeals Task Lead	FEMA, PM
Manage Revalidation				
Review Revalidation Docket	Post-Appeal Study Task Lead	MOD HQ, MOD RMC	PTS Post-Appeal Study Task Lead	PTS
Approve Revalidation Docket	FEMA Study Lead	FEMA Region, FEMA HQ	FEMA Study Lead, PTS Post-Appeal Study Task Lead	FEMA, PTS
Manage Map Adoption				
Check Adoption Status	Map Adoption Task Lead	MOD HQ	Map Adoption Task Lead	PTS
Prepare 90-Day Suspension Notification	Map Adoption Task Lead	MOD HQ	Map Adoption Task Lead	PTS
Distribute 90-Day Suspension Notification	Map Adoption Task Lead	MOD HQ	Map Adoption Task Lead	PTS
Prepare 30-Day Suspension Notification	Map Adoption Task Lead	MOD HQ	Map Adoption Task Lead	PTS
Distribute 30-Day Suspension Notification	Map Adoption Task Lead	MOD HQ	Map Adoption Task Lead	PTS
Confirm Adoption Status	Map Adoption Task Lead	MOD HQ	Map Adoption Task Lead	PTS

Figure 2*

Activity	Map Mod Role	Risk MAP Role	Risk MAP Organization
Update Study Project	Study Process Administrator Study Process Administrator Auditor Study Project Administrator	Update Study Project Administrator <i>(includes Auditor capability)</i>	FEMA, PM
Transfer Activity	Study Process Administrator Auditor Study Project Administrator Study Process Administrator Study Organization Manager Revision Process Administrator Amendment Process Administrator	Transfer Study Project Administrator	FEMA, PM, PTS
		Transfer Revision Project Administrator	FEMA, PM, PTS, CDS
		Transfer Amendment Project Administrator	FEMA, PM, PTS, CDS
		Study Organization Manager	PTS
Unclaim Activity	Revision Process Administrator Study Process Administrator Amendment Process Administrator	Unclaim Study Project Administrator	FEMA, PM, PTS
		Unclaim Amendment Project Administrator	CDS
		Unclaim Revision Project Administrator	CDS
Close Withdraw Hold (CWH) Project	Study Process Administrator	CWH Study Project Administrator	FEMA, PM

	Amendment Process Administrator Revision Process Administrator		
Reassign Project Resource	Revision Process Administrator Amendment Process Administrator	Reassign Revision Project Administrator Reassign Amendment Project Administrator	PTS
Create Unscheduled MT-1 Docket	Amendment Docket Administrator	Amendment Docket Administrator	PTS
Update Amendment Project Data	Amendment Process Administrator - Auditor	Amendment Data Auditor <i>(can update letter date)</i>	PTS
Update Revision Project Data	Revision Process Administrator	Revision Data Auditor <i>(can update letter date)</i>	PTS
Create Project	Study Project Administrator Revision Project Administrator Amendments Project Administrator	Create Study Project Administrator	FEMA, PM
		Create Amendment Project Administrator	CDS
		Create Revision Project Administrator	CDS

*PA is based on Map Mod Role. Map Mod Organization is therefore not included in this table.